

## Privacy Policy

This Privacy Policy outlines the types of personal data collected by LAMIE Insurtech Group through this website and how we use, share, and protect that information.

The term ‘LAMIE Insurtech Group’ or ‘us’ or ‘we’ refers to the owner of the website whose details can be found in the imprint

The term ‘you’ refers to the user or viewer of our website.

### Data Collection

**Cookies:** We do not use cookies on our website.

Contact Form: we collect the information you provide. This may include your name, email address, phone number, policy number and any other information you choose to provide.

myLAMIE contract administration: we collect your changes and adjustments of your insurance cover, as well as claims and complaints data. For more details, please refer to the Data Protection Information in the Terms and Conditions of your insurance product.

**Data Use and Consent** - The information collected through the contact form will be used solely for the purpose of responding to your inquiries and providing you with the services requested.

By submitting your personal data by contact form, you consent to its transfer, storage, and processing. We take all reasonable steps to ensure your data is handled securely and in line with this Privacy Policy.

**Data Retention** - Personal data collected through the contact form will be retained for a period of three months and then deleted unless data is processed for contractual reasons (i.e. contractual declarations such as claims, complaints, contact amendments etc.). In this case, data will be stored longer. For contractual retention periods, please refer to the Data Protection Information in the Terms and Conditions of your insurance product.

**Data Sharing** - We do not share your personal data with third parties, except as required by law or as necessary for the provision of our services to you in accordance with the insurance contract.

**Transfer of Data** -Your personal data will be stored in the country where you took out the insurance product and within the EU. We will only transfer your personal data outside these regions where permitted by law. This includes transfers based on local or EU adequacy decisions or appropriate safeguards such as Standard Contractual Clauses. Where such measures are not available, we rely on another lawful basis. You may request a copy of the safeguards by contacting us.

**Data Security** - We take appropriate technical and organizational measures to protect your personal data against unauthorized access, loss, or destruction.

**Your Rights** - You have the right to access, rectify, or delete your personal data and may object to the processing of your data and to withdraw your consent at any time, unless this is prevented by contractual or legal obligations. To exercise these rights, please contact us at the email provided at the end. If you are not satisfied with our use of your personal information or our response to any request made by you to exercise any of your rights, or if you think that we have breached any relevant data protection laws, then you have the right to complain with the announced competent data protection authority. If you wish to exercise your data protection rights as an insurance customer, please refer to the Data Protection Information in the Terms and Conditions of your insurance product for more information.

**Changes to this Privacy Policy** - We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

**Contact Information** - If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

LAMIE Insurtech Group  
Data Protection Officer  
[dataprotection@lamie.io](mailto:dataprotection@lamie.io)